



MAN ACCOUNTING CENTER

MAN unMANned

Our main problem was high ratio of relatively simple and repeatable tasks with low motivation for people. Secondly we had high month end close peaks with huge impact on overtime and process stability.

Implementation of 4 robots: 4 for invoices booking and one as shared for IC reconciliation. It reduced time spent on the simplest operations, reduced peaks, created new services and branding for SSC.

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COMPANY IMAGE
RPA IMPLEMENTATION

FIRST

1st successful implementation
in MAN Group

SATISFACTION
QUALITY & RELIABILITY

100 percent

Nearly all standard errors during
reconciliation were eliminated

FINANCIAL
COST SAVINGS

5 FTEs (Headcount)

Shift 5 FTEs to more sophisticated
and challenging tasks

FTE impact was key benefit gained from RPA implementation. Additionally, it improved employees and customer satisfaction. Now SSC provides RPA services to other MAN entities.

The team

