



**CREDIT SUISSE POLSKA SP. Z O.O.**

# HR Transformations

Substantial challenges in insufficient use of self-services, high level of manual work, missing front-to-back integration which caused lack of transparency for employees using HR service.

**Decision to launch an HR transformation program which moved the HR area to digital and highly automated world by introducing automation, innovation and digitalization, highly improving User Experience.**

FINANCIAL  
**FINANCIAL BENEFITS**

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1.5 years payback

Significant business benefits with  
a 1.5 years payback period

SCALE  
**GLOBAL TRANSFORMATION**

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50 000 people

Transformation for 50.000 people  
in 20 key functions

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Significant business benefits with a 1.5 years payback period,  
digitizing over 50% of documents, reducing errors of manual  
processing in 20 key functions and providing a digital  
platform for 50k users.

# The team

