



CLARIANT

GBS CLARIANT LEAN TRANSFORMATION

GBS CLARIANT needs to implement true Lean Culture in order to deliver its services in its 3 centers with high quality, exactly just-in-time required by its customers and at the low possible cost.

**GBS decided to install 3-Pillar approach for Lean Transformation.
This approach combines structured Lean Missions in E2E processes,
daily Lean executed during daily huddle meetings and Idea Generation.**

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FINANCIAL

INCREASE IN INVOICES PAID

From 68% till 73%

In Source-to-Pay global process
% of invoices paid on time

TIME

LEAD TIME REDUCTION

From 3 to 2.41 days

From Purchase Requisition to
Purchase Order - Procurement

SATISFACTION

% OF IDEAS IMPLEMENTED

From 4⁰% to 35%

% of ideas submitted and positively
approved and then implemented

Key improvement in Source-to-Pay and Order-to-Cash achieved in Quality, Velocity (Lead Time) and Productivity/ Profitability achieved. Also in employee engagement in Lean Culture and in Lean roles.

The team

