



**FUJITSU**

# Custom-tailored Service of the Future

In a constantly changing environment, companies are looking for IT players who are custom-tailored and have the ability to fit to customer needs.

**We not only follow the changes but create them and help the retail business to achieve their goals by being innovative, smart and always one step ahead.**

## FUJITSU

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TIME  
**TALK TIME WITH END USER**

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40% decrease

Time spent on the phone with  
users decreased by 40%

COMPANY IMAGE  
**END USER SATISFACTION**

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Highest since 2015

Fujitsu being recognized as  
a partner by end users

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The way a team plays as a whole determines its success and the innovative way we play for our Customer set us aside from any of the other retail service desks.

# The team

